

3rd Annual report

JANUARY 2017



 THE SUPPLY CHAIN
INITIATIVE
Together for good trading practices

- ▶ Company registrations
- ▶ Key findings of the survey
- ▶ Perspectives

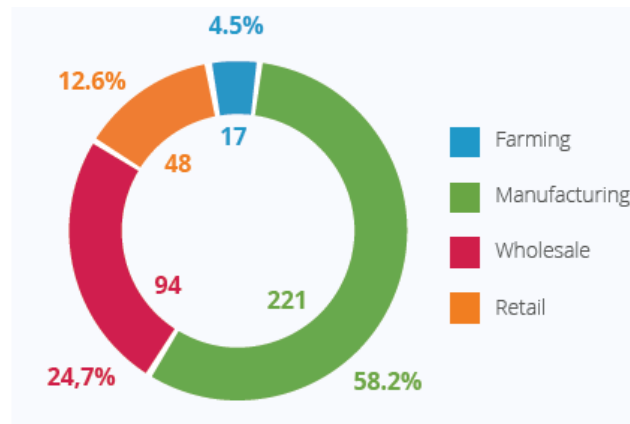
▶ Company registrations



69,3% of the 380 companies are SMEs

> In 12 Member States, at least 50% of registered companies are SMEs

> There are more registered SMEs than large companies in 4 national markets



▶ Findings: Process commitments (1)



36.982

In total, **36.982** staff members have been trained (compared to 20,000 in 2015)



93%

93% of companies trained their relevant staff members, completely or partially



86%

Since their registration, **86%** of companies communicated their registration to their business partners at national and/or at group level



► Findings: Dispute resolution (2)

43 companies reported having been faced with an alleged breach of at least one of the Principles of Good Practice since 1st September 2015

- 30 were solved informally
- 13 were not solved informally, as a result of which 3 companies lodged a total of 4 complaints

9 companies reported to have received a total of 44 complaints since 1st September 2015

Dispute resolution used

- Commercial: 2, incl. 1 within 4 month
- Internal dispute resolution option: 1
- Jurisdictional methods: 1

- Commercial track: 6, incl. 1 solved with 4 months
- Internal dispute resolution option: 7, incl. 1 solved with 4 months
- Mediation: 3, all solved with 4 months
- Arbitration: 3
- Jurisdictional methods: 4

The number of complaints reported remains low

▶ Findings: Satisfaction (3)



71% respondents say that they are either satisfied or very satisfied.

The figures for SMEs show a similar result, with two-thirds reporting satisfaction with the initiative.

The key reason for disappointment is that their business partners are not registered with the SCI.

▶ SCI: perspectives 2017 (1)

Background:

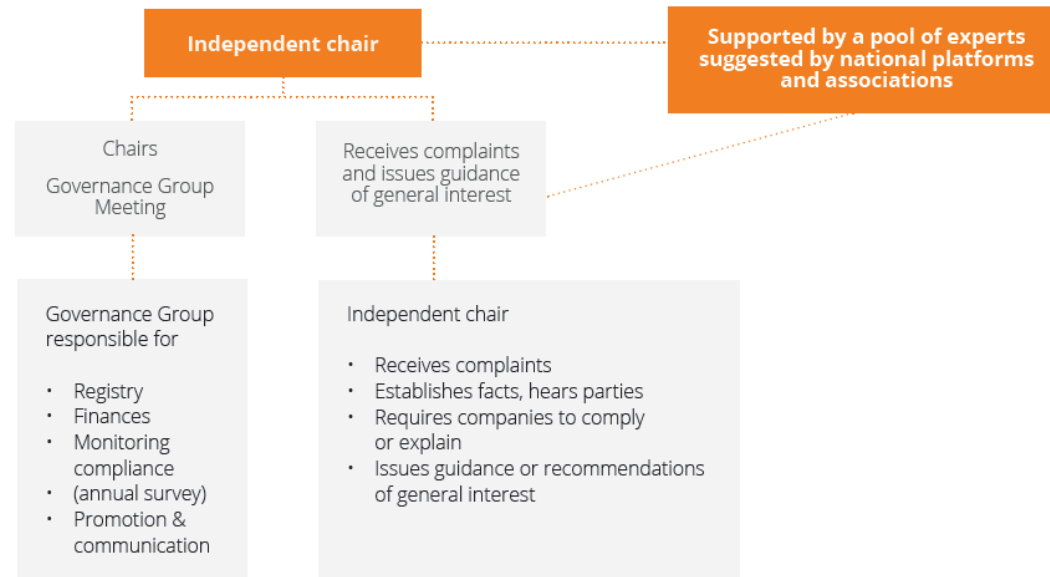
- Two new national dialogue platforms: Germany and Portugal
- Workshop with national representatives in September 2016.

Presentations of proposals at the meeting of the High Level Forum for a better functioning food supply chain in December 2016.

▶ SCI: perspectives 2017 (2)

Objective of the changes: transforming the SCI and making it stronger and more independent.

- These include the introduction of an independent chair, who will ensure that rules and procedures are respected; act as a recipient for confidential complaints, issue guidance and recommendations of general interest and promote good practice.



- The SCI will also focus more on reinforcing the network of national platforms and will strengthen its efforts to raise awareness and reach out to SMEs.

SCI: perspectives 2017 (3)

The Governance Group urges policymakers to act in a way which supports continued progress achieved through the SCI, and allows constructive dialogue as a means for improving relationships in the supply chain.

They value the participation of all sectors in the SCI and will urge farmers' organisations to demonstrate their support in improving relations in the supply chain and join the SCI.